

Ref. No.

Date.....

DVV Clarification

Criterion V: Student Support and Progression

Metric No. 5.1.4 : The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

DVV Query 2: Circular/web-link/ committee report justifying the objective of the metric

Respone:

Principal SONARI COLLEGE SONARI



<u>Annual Report of Sonari College Grievance Redressal Committee</u> 2018-19

ANNUAL REPORT OF THE SONARI COLLEGE GRIEVANCE REDRESSAL COMMITTEE

2018-2019

College Grievance Redressal Committee of Sonari College was constituted with the following members on 18th May, 2018.

1. Dr. Bimal Ch. Gogoi, Principal & Chairperson

- 2. Mr. Sushil Kr. Suri, Convenor
- 3. Mr. Jyoti Prasad Phukan
- 4. Ms. Padma Kr Gogoi
- 5. Ms. Lindy Lou Goodwin
- 6. Sri. Hemkanta Dutta, General Secretary Sonari College Students Union.

During the term from May 2018- April 2019 (one year term from constitution of committee), the committee functioned actively and provided redressal in a total of two cases submitted before the committee. Issues such as drinking water facilities related problems and cleanliness of the girls common room were put forward by the aggrieved. The grievances were resolved by the committee successfully by informing the authority about the same and ensuring that action was taken to solve the problems.

Chairperson Principal SONARI CULLEGE SONARI

Convenor

rest Principal SONARI COLLEGE SONARI

Annual Report of Sonari College Grievance Redressal Committee 2019-2020

ANNUAL REPORT OF THE SONARI COLLEGE GRIEVANCE REDRESSAL COMMITTEE

2019-2020

The Collegiate Student Grievance Redressal Committee (CSGRC) of Sonari College was reconstituted w.e.f. 30.05.2019 with the following members according to UGC guidelines issued on 16th May, 2019

- 1. Dr. Bimal Ch. Gogoi, Principal & Chairperson
- 2. Mr. Sushil Kr. Suri, Convenor
- 3. Mr. Jyoti Prasad Phukan
- 4. Ms. Padma Kr Gogoi
- 5. Ms. Lindy Lou Goodwin
- 6. Sri. Projujya Madhab Dutta, General Secretary, Sonari College Students Union.

During the term from May 2019- April 2020 (one year term from constitution of committee), the committee functioned actively and provided redressal in a total of two cases submitted before the committee. Issues such as drinking water facilities and filtration problems and development of college playground were put forward by the aggrieved. The grievances were resolved by the committee successfully by informing the authority about the same and ensuring that action was taken to solve the problems.

Chairperson Principal SONARI COLLEGE SONARI

Convenor

rent Principal SONARI COLLEGE SONARI

Annual Report of Sonari College Grievance Redressal Committee 2020-2021

ANNUAL REPORT OF THE SONARI COLLEGE GRIEVANCE REDRESSAL COMMITTEE

2020-2021

This is for information of all that the Collegiate Student Grievance Redressal Committee (CSGRC) of Sonari College is reconstituted w.e.f 12.11.2020 with the members of the committee appointed in the former year due to COVID 19 LOCKDOWN. This committee had been constituted according to UGC guidelines issued on 22nd May, 2020.

- 1. Dr. Bimal Ch. Gogoi, Principal & Chairperson
- 2. Mr. Sushil Kr. Suri, Convenor
- 3. Mr. Jyoti Prasad Phukan
- 4. Ms. Padma Kr Gogoi
- 5. Ms. Lindy Lou Goodwin
- 6. Sri. Projujya Madhab Dutta, General Secretary, Sonari College Students Union.

During the term from November 2020- October 2021 (one year term from constitution of committee), the committee functioned actively and provided redressal in the cases submitted before the committee. Issues such as provision of smart boards in classrooms and sanitization of college premises were raised by the aggrieved. The grievances were resolved by the committee successfully by informing the authority about the same and ensuring that action was taken to solve the problems.

Chairperson Principal SONARI COLLEGE

SONARI

Convenor

N 1 Principal SONARI COLLEGE

SONARI

Annual Report of Sonari College Grievance Redressal Committee 2021-2022

ANNUAL REPORT OF THE SONARI COLLEGE GRIEVANCE REDRESSAL COMMITTEE

2021-2022

The Collegiate Student Grievance Redressal Committee (CSGRC) of Sonari College was reconstituted w.e.f 04.10.2021 with the following members according to UGC guidelines issued on the 22^{nd} May, 2020.

- 1. Dr. Bimal Ch. Gogoi, Principal & Chairperson
- 2. Dr. Reeta Dutta, Convenor
- 3. Mr. Jyoti Prasad Phukan
- 4. Ms. Lindy Lou Goodwin
- 5. Sri. Pallab Kakoty, General Secretary, Sonari College Students Union.

During the term from October 2021- April 2022 (one year term from constitution of committee), the committee functioned actively and provided redressal in grievances submitted before the committee. Issues such as drinking water facilities and provision of sports equipments were put forward by before the committee. The grievances were resolved by the committee successfully by informing the authority about the same and ensuring that action was taken to solve the problems.

Chairperson Principal SONARI COLLEGE SONARI

Convenor

in

Principal SONARI COLLEGE SONARI

Annual Report of Sonari College Grievance Redressal Committee 2022-2023

ANNUAL REPORT OF THE SONARI COLLEGE GRIEVANCE REDRESSAL COMMITTEE

2022-2023

The Collegiate Student Grievance Redressal Committee (CSGRC) of Sonari College constituted with members of the earlier Committee w.e.f 20.05.2022 according to UGC guidelines issued on 16th May, 2019.

- 1. Dr. Bimal Ch. Gogoi, Principal & Chairperson
- 2. Dr. Reeta Dutta, Convenor
- 3. Mr. Jyoti Prasad Phukan
- 4. Dr. Lindy Lou Goodwin
- 5. Sri. Himanta Hazarika, General Secretary, Sonari

During the term from May 2022- April 2023 (one year term from constitution of committee), the committee functioned actively and provided redressal the cases submitted before the committee. Issues such as development of boys and girls common rooms, cleanliness of the boys hostel and development of college auditorium were put forward by the aggrieved. The grievances were resolved by the committee successfully by informing the authority about the same and ensuring that action was taken to solve the problems.

~ (

Chairperson *Principal* SONARI COLLEGE SONARI





Annual Report of Sonari College Grievance Redressal Committee 2023-2024

ANNUAL REPORT OF THE SONARI COLLEGE GRIEVANCE REDRESSAL COMMITTEE

2023-2024

As per memo of UGC D.O. No. F.1-13/2022 (CPPP-II) dtd. 12.04.2023 the Students Grievance and Redressal Committee (SGRC) of Sonari College was formed on 13.05.2023 with the following members. Committee Members-

1) Dr. Bimal Ch Gogoi (Principal and Chairperson)

- 2) Dr. Reeta Dutta
- 3) Mr. Jyoti Prasad Phukan
- 4) Dr. Lindy Lou Goodwin
- 5) Mrs. Padma Kumari Gogoi
- 6) Ms. Monisha Karmakar (Student Member)

During the term from May 2023- April 2024 (one year term from constitution of committee), the committee functioned actively and provided redressal the cases submitted before the committee. A Student Service and Management Committee was constituted as per UGC guidelines on 02.06.2023. During the period complaints of students relating to misunderstandings between classmates were addressed. The grievances were resolved by the committee successfully by informing the authority about the same and ensuring that action was taken to solve the problems.

Chairperson **Principal** SONARI COLLEGE SONARI





SONARI